

QUALITY CARE HEALTH PLAN (QCHP) (CIGNA) (D3)

PROVIDER/SPECIALIST SEARCH DIRECTIONS

1. Go to <http://www.cigna.com/sites/stateofil/index.html>.
2. Click "Provider Directory" in the third paragraph in the middle of the page.
3. Select CIGNA HEALTHCARE PHYSICIAN DIRECTORY. Click on "Continue Search."
4. Select the Physician type: Primary Care or Specialty Care. Enter more information if you want to reduce your search. Click on "Continue Search."
5. Enter the address, zip code or city/state you want to find a physician/specialist near.
6. Select how many miles away the provider should be from this address by clicking in the appropriate circle.
7. Fill in the optional information if you prefer. Otherwise, click "Continue Search."
8. Your directory will now show up. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
9. To print this directory, click "Create a Personalized Directory" at the top of the page. Click "View the Personalized Directory." From here you may print this directory.

HOSPITAL SEARCH DIRECTIONS

1. Go to <http://www.cigna.com/sites/stateofil/index.html>.
2. Click "Provider Directory" in the top left section of the page.
3. Select CIGNA HEALTHCARE HOSPITAL DIRECTORY. Click on "Continue Search."
4. Enter the address, zip code or city/state you want to find a hospital near. Click "Continue Search."
5. Your directory will now show up. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
6. To print this directory, click "Create a Personalized Directory" at the top of the page. Click "View the Personalized Directory." From here you may print this directory.

FACILITY & ANCILLARY DIRECTIONS

1. Go to <http://www.cigna.com/sites/stateofil/index.html>.
2. Click "Provider Directory" in the top left section of the page.
3. Select CIGNA HEALTHCARE HOSPITAL DIRECTORY. Click on "Continue Search."
4. Enter the address, zip code or city/state you want to find a hospital near. Click "Continue Search."
5. Your directory will now show up. Your directory may require multiple pages. To continue to the next page, click "Next" at the bottom of the page.
6. To print this directory, click "Create a Personalized Directory" at the top of the page. Click "View the Personalized Directory." From here you may print this directory.