

### Utilization Review Program

**AIM Specialty Health** must be notified prior to outpatient radiology and cardiology imaging. Contact AIM at 866-745-3266 or [www.aimspecialtyhealth.com/goweb](http://www.aimspecialtyhealth.com/goweb).

**HealthLink** must be notified prior to any outpatient surgery, ancillary services and elective hospital admission. Contact HealthLink at 877-284-01012.

Emergency admissions must be certified on the next business day. Failure to obtain preadmission/admission certification may result in a reduction of benefits.

For Mental Health/Substance Abuse Review, call HealthLink at 877-284-0102

To verify eligibility, benefits or claims status,  
contact: HealthLink at 800-624-2356;  
For the Hearing Impaired: 877-232-8388.

Provider Information: [www.healthlink.com](http://www.healthlink.com)

**HFN providers available in Illinois counties of:**  
Boone, Bureau, Carroll, Henderson, Henry,  
Jo Daviess, Lee, Mercer, Ogle, Rock Island,  
Stephenson, Warren, Whiteside and Winnebago.  
**A UniCare affiliate in all IL counties not listed  
above as well as IN, KY and WI.**

**HealthLink Wellness Support Programs available by calling 866-647-6113**

24-Hour Nurse Line, Maternity Management and Condition Management

#### **MAIL MEDICAL CLAIMS TO:**

HealthLink Open Access  
P. O. Box 411580  
St. Louis, MO 63141-1580

#### **SEND ELECTRONIC MEDICAL CLAIMS TO:**

EDI Vendor #96475  
EDI Clearinghouse